

My Digital Studio Express Trial FAQ shared by Kimberley Morris on <http://procrastistamper.blogspot.com>

Q: How long can I take advantage of the My Digital Studio Express trial?

A: This is an ongoing offer. We want everyone to be able to try My Digital Studio.

Q: What digital content comes with the My Digital Studio Express Trial?

A: My Digital Studio Express includes one stamp brush set, 12 Designer Series Paper patterns, 81 embellishments, 26 punches, and 5 designer templates.

Q: What's the difference between My Digital Studio and My Digital Studio Express?

A: My Digital Studio Express is My Digital Studio software that you can download directly to your computer without having to wait for discs to be shipped to you. The program functionality is exactly the same as the disc version of the software with less digital content. You can watch a quick video explaining the difference between My Digital Studio and My Digital Studio Express [here](#).

Q: Do I have to have access to the Internet to use the trial?

A: Yes. You need access to the Internet both to place your order and to download the program.

Q: Can I get the My Digital Studio Express Trial on a disc?

A: No. The My Digital Studio Express Trial is only available as a download over the Internet.

However, the file is not large, so even if you have a dial-up internet connection, you will still be able to download the program.

Q: What are the system requirements to use My Digital Studio?

A: You can see the system requirements for My Digital Studio [here](#).

Q: How do I order the My Digital Studio Express Trial?

A: Just click [here](#) and either Sign In or Create an Account using one of the links near the top left. You do not need to purchase any other items with the My Digital Studio Express trial, but you can add it to an order with stamping supplies or other digital downloads. If the My Digital Studio Express Trial is the only item you order, you will not be asked for any credit card or payment information.

Q: Is the trial version of the software different from the paid version of My Digital Studio Express?

A: No. When you order the My Digital Studio Express Trial, you will receive the full version of My Digital Studio Express. The free trial software will function exactly the same as if you had purchased and installed the paid-for software--you can design, purchase downloads, and print. The only difference is that you can only use the trial version for 30 days.

Q: How do I install the My Digital Studio Express Trial software after I have ordered it?

A: You can access the My Digital Studio Express Trial download through the Downloads section of your account. (the one you used to Sign In or Create an Account, when ordering the free trial) Make

sure you select Mac or Windows, and the download and install wizards will walk you through the rest of the process. (see graphic below)



Welcome, Holly! | [Sign out](#) [Continue Shopping](#)
Your Demonstrator: **Bonnie Thurber**

Qualify for Stampin'Rewards by selecting a demonstrator and placing your order through your demonstrator's business website! Shopping Bag: 0 items | \$0.00
[Checkout](#)

MY ACCOUNT

This section includes everything you need to manage your account, including updating your e-mail address, viewing your order history, or tracking your orders:



E-MAIL/PASSWORD | MY PROFILE | MY DEMONSTRATOR | ORDER HISTORY | POLICIES | **DOWNLOADS**

Start Downloading

- Download your digital items for a PC or Mac here.
- Please select your operating system to the right. You may also choose to download purchased items for My Digital Studio™ or for another application as many times as you like.

Please select the operating system you are downloading for:
 MAC OS X
 WINDOWS

Q: Can I place a print order with the trial version?

A: Yes. You have full access to everything you can do in My Digital Studio for a full 30 days. This includes full designing functionality, printing, and the ability to purchase downloads.

Q: Do my 30 days start as soon as I download My Digital Studio?

A: Your 30 day trial period starts as soon as you launch the program. It does not matter when you download the program, your 30 days will start as soon as you actually launch (open) the program.

Q: Will the trial still last 30 days even if I order it in the middle or end of the month?

A: You can order the My Digital Studio Trial at any time. The trial period is not tied to the calendar. The trial period will begin as soon as you launch the program, and you will be able to use it for the next 30 days.

Q: What happens after the 30 day trial period is over?

A: When you launch the software after the 30 day trial period is over, you will be prompted to enter a product key. You will not be able to use the software again until you have entered a product key. You can get a product key by purchasing My Digital Studio or My Digital Studio Express. To purchase My Digital Studio Express click [here](#), to purchase My Digital Studio with full content on discs click [here](#).

Q: How do I use the product key after my purchase?

A: If you order My Digital Studio Express, you will not need to reinstall the software. A product key will be e-mailed to you. After you complete your purchase, just enter that product key when the program prompts you for it. If you purchase the disc version of My Digital Studio, you will need to use the installation discs in order to access the included digital content. The installation wizard will walk you through the process, including entering the product key (which you'll receive with your shipped discs).

You will not lose any downloads or projects purchased or created from your 30-day trial period. Also, when you purchase the software, you can load it on up to 2 computers, Mac or Windows, or both.

Q: What happens to digital downloads I purchase during the 30 day trial period?

A: You will have continued access to any downloads you purchase during the trial period. If you choose to purchase the software, you will simply need to enter a product key, and you will be able to use all your downloads like normal. If you do not purchase the software, you will still have access to your downloads through your download manager, and you will be able to load them to the digital design software of your choice.

Q: Can I use My Digital Studio digital downloads in other design programs?

A: Yes. The My Digital Studio digital downloads will work with any digital design program.

Q: Will my saved projects be lost when the free trial ends?

A: You will not be able to edit any of your projects through My Digital Studio after the trial period has ended unless you purchase the software. If you do chose to purchase the software, you will be able to access and edit all your project files. If you choose not to purchase the software, we recommend you save your projects prior to the end of your 30 day trial as .jpg files. You will then be able to use them like any jpg (picture) files, after your trial is over.

Q: Can I have two free trials?

A: No. The My Digital Studio Express Trial will only work once on your computer. After your 30 days are over, you need to purchase the software to continue using the program.

Q: What if I don't want to purchase the software at the end of the trial period?

A: You can uninstall the software at any time.

Q: Are there other free My Digital Studio downloads available?

A: We do occasionally offer free My Digital Studio downloads. These are generally promotions that run for a short amount of time, and will be announced in a current update. Download some of our free digital downloads for the 2010 In Color Card Stock and Designer Series Papers. You can find links to those downloads [here](#).

Q: Will My Digital Studio work on my iPad?

A: No. We do not have a My Digital Studio iPad app at this time.

Q: Who can I talk to if I have questions?

A: Call me at 719-205-5957 or email me at procrastistamper@gmail.com if you have questions about the My Digital Studio Trial. If I can't answer your question myself, I will find the answer for you.

Q: How do I use My Digital Studio?

A: We have several videos and resources available for you on the [training section](#) of MyDigitalStudio.net that will help you learn how to use the program.